

MarineTorq Promotional Terms & Conditions

Effective: 01/11/2025

These Terms and Conditions ("Terms") govern your use of the MarineTorq website and your purchase of our products. By accessing our website or purchasing from MarineTorq, you agree to be bound by these Terms.

1. General

MarineTorq is an Australian-owned business specialising in stainless steel fabrication. All prices listed are in Australian Dollars (AUD) and include GST unless otherwise stated.

We reserve the right to modify these Terms at any time without prior notice. Any changes will be effective upon posting on our website.

2. Orders & Payment

- Orders can be placed via our website, authorised dealers, or by phone/email through our sales team.
 - Full payment must be made at the time of purchase unless otherwise agreed.
 - We accept payments via credit card, Afterpay, PayPal, and other methods as displayed at checkout.
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3. Shipping & Delivery

- Shipping times may vary depending on product availability, location, and carrier performance.
 - Estimated dispatch time is generally within 2–5 business days of receiving payment.
 - MarineTorq is not liable for delays outside our control, including customs delays or third-party courier disruptions.
 - Risk passes to the buyer upon dispatch.
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4. Returns & Exchanges

- Products may be returned within 30 days of purchase if unused, in original packaging, and accompanied by proof of purchase.
 - Custom or modified products cannot be returned.
 - Return shipping is at the buyer's expense unless the product is faulty or incorrectly supplied.
 - Refunds are processed to the original payment method once the returned item is received and inspected.
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5. Warranty

- All MarineTorq products are backed by a manufacturer's warranty.
 - Warranty terms vary by product. Refer to specific product documentation or contact our team for clarification.
 - Warranty does not cover damage caused by improper installation, misuse, unauthorised modification, or general wear and tear.
 - Warranty claims must be submitted with proof of purchase and photographic evidence where possible.
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6. Product Fitment & Use

- All products should be installed by a qualified professional. Improper installation may void warranty and affect vehicle compliance.
 - It is the responsibility of the customer to ensure that the use of performance parts complies with local laws and regulations.
 - Some products are designed for off-road or racing use only.
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7. Limitation of Liability

- MarineTorq shall not be liable for any indirect, incidental, special, or consequential damages arising out of the use or inability to use our products.
 - Our liability is limited to the replacement of the product or a refund, subject to the terms of our warranty and consumer rights under Australian Consumer Law.
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8. Privacy Policy

- MarineTorq respects your privacy. Personal information is collected and handled in accordance with our [Privacy Policy](#) and the Australian Privacy Principles.
- We use your data to process orders, improve customer experience, and for marketing purposes where consent is provided.

9. Intellectual Property

- All content on the MarineTorq website, including images, product descriptions, logos, and branding, is the property of MarineTorq and may not be used or reproduced without permission.

10. Governing Law

These Terms are governed by the laws of New South Wales, Australia. Any disputes arising shall be resolved in a court of competent jurisdiction within NSW.

11. Promotions & Offers

- Promotional discounts, bundle deals, or limited time offers are subject to availability and may be withdrawn at any time without notice.
- Unless stated otherwise, promotions cannot be used in conjunction with other discounts, coupons, or offers.
- Promotional prices apply only during the advertised period and are valid for new orders placed within that timeframe.
- MarineTorq reserves the right to verify eligibility and refuse or cancel any order that does not comply with these Terms.
- Where a refund is issued for a promotional purchase, it will be processed at the amount paid, not the original non-promotional price.

If you have questions about these Terms, please contact us at:

MarineTorq Support

 info@marinetorq.com.au

 1300 992 195